



We are happy to inform you about our frequently asked questions.

- **Where do I get discount on?**
When booking an overnight stay (excluding breakfast) you will receive a 30% discount on BAR; Best Available Rate at Apollo Hotels & Leonardo Hotels in Europe. At the Apollo Hotel Amsterdam, a Tribute Portfolio Hotel the Friends & Family Rate is only bookable based on availability.
- **Is breakfast included in the Friends & Family Rate?**
The Friends & Family Rate is excluding breakfast. The hotel will charge the normal breakfast rate.
- **Do I get a discount on Food & Beverage?**
No, with the Friends & Family Rate you will only get a discount on an overnight stay.
- **What happens to my remaining credits?**
In the past few years, you have saved some credits via your Apollo Friends account. For these credits, a voucher can now be requested before April 1, 2021 and this voucher can be redeemed until 31 December 2021.

Steps to receive a voucher

Log in to your Apollo Friends account and see how many credits you can still redeem. View your gift in the credit shop. Send an email to info@apollohotels.nl and which gift you would like to receive. We will reply to your e-mail as soon as possible with the appropriate gift in the form of a voucher.

The voucher can only be redeemed at an Apollo Hotel or Leonardo Hotel in the Benelux. If you wish to book an overnight stay and make use of your voucher, make sure to reserve via: reservations@apollohotels.nl, on a weekday and at least 48 hours in advance.

- **Can I book a room on any day?**
Check availability and add your promo code. You will receive a 30% discount on BAR; Best Available Rate, any day. Except for the Apollo Hotel Amsterdam, a Tribute Portfolio Hotel, the Friends & Family Rate is only bookable based on availability.
- **Do I get a discount on parking?**
You will not receive a discount on parking. Please keep in contact with for the parking facilities.



- **Can I still send a gift card to my friends & family via my Apollo Friends account?**

It is no longer possible to order a gift card. If you (or your friend) have applied for a gift card and have not yet registered your new account, please send an email to info@apollohotels.nl. We will send the € 45 discount voucher and the new conditions including booking procedure to you (or your friend) as soon as possible.

This voucher can be submitted by making a reservation via reservations@apollohotels.nl, before December 31, 2021 at one of the Apollo Hotels or Leonardo Hotels in the Benelux.